

Consultant Profile

Nicklas Ahlroth

Nicklas is a positive and highly dedicated, hardworking and driven person that love leading and working in teams. Nicklas has extensive experience of Program- and Project Management roles - mainly from the IT-Management domain - Business Platforms (ERP, CRM), setting up and defining PMO's and streamlining IT-processes. Nicklas is has a PRINCE2 Project Management Certificate, a Managing Successful Programmes, MSP Certificate and an ITIL v3 Foundation Certificate.



Nicklas Ahlroth

Born 1980

Skills

- Program- and Project Management
- IT-Management and ITSM
- Business Platforms
- Training/Communication/Organizational Change Management
- Process Modelling and Process Management
- Initiate, lead and run Project Management Office (PMO)

Assignments

Paternity leave, June – December 2019

Maintenance Model and Business/Operations Planning

Date: 2018-06-10 – 2019-05-31

Industry: Transportation

Role: Organizational Improvements/Operations Management

Nicklas was responsible for developing and driving the process of how this major Swedish transportation agency do their yearly operations planning and how IT proactively involve themselves in SJ's total business planning processes. Nicklas also defined the common system maintenance model together with the agency's different business units.

Traffic Management system development coordination

Date: 2017-12-01 – 2018-05-30

Industry: Transportation

Role: Project Manager

Project Manager for a business unit function responsible for coordinating all projects within the business unit that in any contribute to the implementation of a new country wide traffic management system. Coordination in this context was to clarify the common goal for all projects, increase transparency between projects, facilitate the dialogue on what to focus on in each project among the projects and last but not least define and communicate the common critical line for all the projects within the business unit.

Educational Qualifications

- Master of Science (Media Technology), Royal Institute of Technology (KTH)
- English Proficiency, Cambridge, London
- Västergårdsgymnasiet (Natural Science - basketball)

Honors and rewards

- Best soldier, Military Service
- Best Team, Accenture, 2010
- Nominated to Best Consultant at Connecta 2012

Accreditation/Certificates

- Elements of AI
- Managing Successful Programmes, MSP, Foundation
- PRINCE2 Project Management, Foundation
- ITIL V3 Foundation
- Accenture Academy for SAP

Courses

- IT-Management
- Project Management
- Multi Project Management
- Organisations, IT-systems and Management
- Connecta School of Change Management, continuation course
- Organizational Analysis, Stanford (online accreditation)
- Lean i tjänsteverksamheter, Verksamhetslyftet
- PM³ förvaltningsmodell, Connecta

Software & Plattform

- MS Project/Project Server
- MS Project Web Access
- MS Sharepoint

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11249 Stockholm

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Define corporate strategy implementation roadmap and setting up Proactive PMO

Date: 2017-10-15 – 2018-06-01
Industry: Consumer
Role: Program Manager

Responsible for defining how the corporate PMO would be structured and govern to clarify the total capacity the company had and needed to prepare for, and execute, a new corporate strategy. The analysis and start up phases of the project centred around defining and setting up a Proactive PMO and streamlining the company's existing project model to create harmonized ways of working. The strategy implementation roadmap then consisted of fine tuning the Portfolio Management dashboards used to make insightful decisions on what projects to run (and what projects to put on hold) to efficiently execute the corporate strategy.

PM3 Maintenance Model Implementation

Date: 2017-09-01 – 2017-12-30
Industry: Public
Role: Project Manager

Project Manager for a team that developed a system maintenance structure model, processes, roles and responsibilities and governance) using the PM3 model as a foundation.

Paternity leave, January – September 2017

Vessel Performance Optimization Project Manager

Date: 2016-05-20 – 2016-12-31
Industry: Transportation and shipping
Role: Project Manager

Project Manager for two parallel vessel optimization projects in a leading global shipping company. The projects built applications and functionality using voyage data to calculate and suggest performance optimization actions. Project role included, in addition to managing the project progress, defining and implementing governance processes, budgeting, resourcing, organizational change management, test management etc.

CRM Implementation Project Manager

Date: 2015-04-14 – 2016-05-03
Industry: Construction
Role: Project Manager

Project Manager for a CRM implementation, provided for 250 end users across four countries and three business areas. Project role included project planning, budgeting, leading development, change management, test management and leading internal business resources in deployment. The project delivered an approved CRM solution with expected quality standards on time and within budget.

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Commission of Trust (former)

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- Member of the Bank and Finance/Insurance Business Development Core Team at Connecta
- Faculty of School of Change Management, Connecta
- Responsible for education in the Change Management offering at Connecta
- Communication Lead for the Accenture Corporate Citizenship (CSR) program
- Recruit responsible for the Accenture Media Technology program at the Royal Institute of Technology (KTH)
- Board member of the Accenture IF association
- Board member of the tenant-owner's association

Languages

- Swedish – mother tongue
- English – fluent
- German – basic

Other Information

- Member of NovaPro
- Member in the talent- and entrepreneur network Talent for Growth
- Founder and board member of the Aggregera Association

Private

- Basketball (former city team and national team player)
- Floorball
- Golf (hcp 13)
- Diving
- Travelling
- Knowledge Sharing and Learning

ERP implementation and post Go Live establishment

Date: 2014-01-01 – 2015-04-01
Industry: Construction/Distribution
Role: Program Management

Member of leadership team responsible for testing, change management and other project management responsibilities, such as defect handling, project planning, resource management etc. During the post Go Live period Nicklas was responsible for vendor management and handling post go live situations.

PMO definition and management of core PMO processes

Date: 2013-05-14 – 2013-12-31
Industry: Pharmaceutical
Role: Program Management

Establishing Program Management Office for the companies 40 most important projects. The role included implementing program controls and processes. Responsible for planning and tracking, change control, dependency mapping and Demand and Resource Management.

ITIL Processes analysis, modeling and implementation

Date: 2013-02-01 – 2013-04-30
Industry: Banking and Insurance
Role: Process Manager

Analyze the IT organization and model necessary processes needed to increase control and quality in daily IT operations. Each process where approved by the IT board and then implemented in the IT organization.

Information exchange

Date: 2013-02-18 – 2013-05-30
Industry: Banking and Insurance
Role: Organizational Improvements

A pre-study defining information need and information delivery capabilities between two interrelated companies. The project also included analyzing and proposing architectural solutions supporting defined information need.

Process Manager Event and Availability Management

Date: 2012-08-13 – 2013-01-31
Industry: Consumer
Role: Process Manager

Manage the Event- and Availability Management processes. The role incorporated finding more efficient ways and KPI:s to measure process compliance and defining, establishing and enforcing continuous process improvement initiatives.

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Risk Management

Date: 2012-05-10 – 2012-05-30

Industry: Consumer

Role: Workshop lead

Planning, executeng and summarizing a series of workshops to define and present the risk situation, with mitigating actions, the company was facing prior to a major, business critical project.

Suite/Deployment Manager CMDB implementation

Date: 2011-03-07 – 2012-04-30

Industry: Banking and Insurance

Role: Sub-project Manager & Process Manager

Responsible for the project's milestones in general, and the deployment phase in particular, during this CMDB implementation. The role also incorporated responsibility for establishment of new way of working for relevant support groups and processes.

Maturity Assessment, Roles and Responsibilities and Organizational Efficiency

Date: 2010-10-06 – 2011-01-31

Industry: Public

Role: Organizational Improvements

My assignment was divided into several parallel streams. The first was to conduct a maturity assessment on the existing Requirement Management processes. The second was to clarify defined key scenarios and the roles and responsibilities acting in these scenarios by facilitating a number of workshops and educate Posten personnel. The last stream was to assess the current IT organization and Governance structure.

Process Responsible - Masterdata Article

Date: 2010-05-01 – 2010-09-31

Industry: Consumer

Role: Process Manager

Responsible for the article process linked to Masterdata and Supply Chain during the implementation of SAP Retail. Included in the responsibility were to review training material and performance support, define test scope and produce design document.

Training Lead

Date: 2010-01-21 – 2010-04-30

Industry: Consumer

Role: Training Lead

Responsible for planning and executing creation of training material and performance support within a project that was analyzing and executing a change to a new price model (totally 1300 hours of development).

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SAP Test preparations and test execution

Date: 2009-03-05 – 2009-11-20

Industry: Consumer

Role: Test preparations and tester

Setting up a strategy for how the SAP FI/CO and Merchandise release should be tested. This incorporated defining scenarios, test conditions and scripts and created a strategy for how master data and transactional data were to be defined for the tester. Three months of testing preparations and test execution were also conducted in Bangalore, India.

PMO Establishment

Date: 2008-06-01 – 2009-02-28

Industry: Consumer

Role: Program Management

The role included setting up and running a PMO function for ten of the organization's most strategic important projects. We initiated a meeting structure on program level, we defined how risks should be escalated, how key resources should be allocated, how costs should be reported and I also assisted in project specific activities when that was needed.

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Career History

Influence Tech 2018-06-10 - Present

IT strategy and IT management consultant and member of the leadership team at Influence Tech.

Projects delivered at the following clients:

- SJ

PA Consulting Group 2013-02-01 – 2018-05-30

IT strategy and IT counseling consultant at PA Consulting Group.

Projects delivered at the following clients:

- Fora
- AFA
- AstraZeneca
- Saint Gobain
- NCC
- Vetenskapsrådet
- Paulig Group
- Maersk Line

Connecta 2010-07-24 – 2013-01-31

Consultant at Connecta, IT- Management, Organizational Efficiency

Projects delivered at the following clients:

- SEB
- ICA
- Posten

Accenture 2008-05-05 – 2010-05-31

Consultant within Systems Integration and Technology, SAP Retail.

Graduated from Accenture Academy for SAP.

Projects delivered at the following clients:

- Axfood
- Coop
- Husqvarna
- Best Buy

Nordnet Bank AB 2004-06-01 – 2008-02-20

Back office:

*Customer Payments

- Money transfer for Swedish, Norwegian, and Danish depots
- Responsible for compensations and ACM transactions

*Corporate Action:

- Registration of share deals and currency dealings
- Business updates and VIPP/credit trades

*Clearing and Settlement:

- Internal and external share movements
- Transference authorisations and right to vote registration

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